



## Operational / Departmental Manager

### Level 5 Apprenticeship in Leadership & Management

#### Course Details

This Level 5 Apprenticeship programme has been designed for individuals looking to advance their skills in operational and departmental management in order to direct a team and/or projects in line with the delivery of their organisation's goals and objectives.

This apprenticeship is accredited by Chartered Management Institute and on completion you will achieve the prestigious Chartered Manager status (subject to 3 years management experience). It is run in partnership with Leadership Management International (LMI).

Throughout the programme you will use practical workplace experience as evidence to complete a series of assignments. The apprenticeship programme is split into Knowledge Units, Skills Units and Combined Units.

Units include:

- Leading People
- Managing People
- Building Relationships
- Communication
- Operational Management
- Project Management
- Finance
- Self-awareness
- Management of Self
- Problem Solving and Decision Making

You'll be assessed using a range of methods including a review of your portfolio of evidence, professional discussion and presentation of a work-based project.



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## Study Length

Up to 24-months.

## Entry Requirements

- Level 2 qualification in Maths and English or equivalent
- Ideally, you'll work in a managerial or supervisory role

## Support & Resources Provided

- 1:1 tutor support
- Monthly group workshops
- LMI written and audio programme materials
- LMI plan of action tools and templates
- CMI management direct portal
- Workplace mentor
- Regular reviews

## End-Point Assessment

At the end of the apprenticeship programme you will undertake the apprenticeship end point assessment which will include an interview, test and professional discussion.



For more information, please contact Mark Tonks:



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